

## Why is it not working?

The installer should take care of any permission issues but if you are having any issues there are two places to check.

- Check your permissions on config.file\_index.php file located in administrator/components/com\_file\_index directory. It should be set to 777.
- Check the permissions on the pdftotext and pdftotext.exe file located in administrator/components/com\_file\_index directory/includes. It should be set to 555.
- Also make sure that your mosbot is published
- Is your server in SafeMode? It will not work in SafeMode
- Make sure Popen is enabled on your server.

If you have any questions please don't hesitate to contact me. I will try my best to help you.